

QUALITY POLICY

1. Vision

Our vision at Imaging Solutions Pty Ltd is to be the foremost specialist distributor of superior medical equipment, setting the standard in quality and innovation for the healthcare industry. We strive to deliver exceptional value by forging strategic alliances with major medical manufacturers.

Imaging Solutions is committed to designing and manufacturing cutting-edge Radiation Protection Equipment under the renowned RadSafe brand. Proudly crafted in Australia, our RadSafe products adhere strictly to the highest Australian and European standards, ensuring utmost safety and efficacy in healthcare settings worldwide.

2. Scope of Services

The scope of the Imaging Solutions Quality Management System is for design and development, production and distribution of radiation protective apparel, accessories, barriers, apron racks, and distribution of medical devices and radiation protection drapes.

3. Quality Framework

Imaging Solutions are continually seeking improvements in the business practices and pursuing exceptional customer relationship management through strategic alliance with the suppliers and OEM's. As leaders in the market, Imaging Solutions is determined to improve its performance and thus has adopted the principles of Quality Management committed to develop, manufacture, assemble, control, and distribute safe and effective medical devices in compliance with ISO 9001, ISO 13485, TGA and PPE regulations (EU) 2016/425.

Imaging Solutions has established a robust framework for developing and evaluating business performance objectives and targets to ensure sustainability and growth. This framework involves continuous evaluation through:

- **Leadership Meetings:** Provide oversight and set quality and business goals for the Quality Management System.
- **Sales Meetings:** Identify market trends and customer needs to align business objectives with market demands.
- **Supplier Evaluation:** Regularly assess supplier performance to maintain strategic relationships and ensure quality and delivery standards.
- **Customer Feedback:** Gather and analyse feedback on RadSafe products and services to improve customer satisfaction.
- **Compliance Requirements:** Implement relevant statutory and compliance requirements to meet regulatory standards.
- **Employee Engagement and Innovation:** Foster innovation and employee engagement to enhance product development and service improvement.
- **Risk Management:** Establish a governance structure to manage risks associated with medical device design, development, production, and distribution.
- **Business Management Meetings:** Review business needs and product performance to align objectives with strategic goals and ensure continuous improvement.

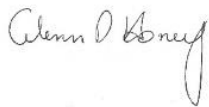
This integrated approach enables Imaging Solutions to proactively pursue business objectives, innovate effectively, and maintain high standards of quality and compliance while meeting customer expectations.

4. Our Commitment

In order to achieve the business goals, Imaging Solutions are committed to;

- Comply to all legislative, statutory and relevant standard requirements;
- promote a culture of innovation and participation amongst our employees for improving;
- continually invest and dynamically enhance the skills and competencies of our personnel;
- regularly appraise partners/ supplier's performance;
- continually assess business risks and opportunities.
- management is committed to establishing and constantly evaluating business goals which are performed at various levels of business and product management.

Glenn Honey – CEO & Managing Director

A handwritten signature in black ink that reads 'Glenn Honey'.

Approval Date: 05/08/2024