

## QUALITY POLICY

### 1. Introduction, Purpose and Scope

Imaging Solutions Manufacturing (MFG), design and manufacture Radiation Protection Equipment for the healthcare industry, branded as RadSafe. RadSafe products are proudly manufactured and produced in Australia and comply to the relevant Australian and European standards.

### 2. Customer Commitment Statement

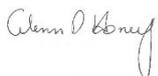
Imaging Solutions (MFG) are committed to providing exceptional radiation protection products and services. The commitment extends to continually improving the manufacturing and production process and deliver fit for purpose product solutions for the health industry. To promote confidence in RadSafe products are manufactured to the relevant Australian and European standards and regulations. Imaging Solution (MFG) has adopted the Quality Management System principles of ISO 9001, ISO 13485 and is third party certified. To ensure product and customer satisfaction, Imaging Solution (MFG) management is committed to establishing and constantly evaluating business goals which are performed at various levels of business and product management. This includes (but not limited to) Leadership meetings, sales meeting, production meeting and supplier evaluation meetings.

### 3. Quality Objectives Framework

Imaging Solutions MFG is committed to promoting a sustainable continual improvement culture within the organisation and has implemented SMART goals and objectives within the business. Imaging Solution MFG utilises the following framework to establish and evaluate business objectives;

- Identify and implement relevant statutory and compliance requirement to RadSafe products and services;
- Seek customer feedback and customer satisfaction on Radsafe products performance;
- Provide employee engagement opportunities and promote a culture of innovation for improving Imaging Solutions for products and services;
- Establish strategic relationships with suppliers and evaluate their performance;
- Develop and implement a governance structure to identify assessing, and managing risks associated with the design, development, production and distribution of medical devices product risks;
- Review business needs and product performance through established business management meetings;

*Glenn Honey - Managing Director*



*Date 07/11/2023*